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DEPARTMENT OF INFORMATION SCIENCE

# ARCHIVAL CONFERENCE ON ARCHIVING AND DIGITAL CONTINUITY IN THE CONTEXT OF E-GOVERNMENT IN SUB SAHARAN AFRICA

UNIVERSITY OF SOUTH AFRICA,  
PRETORIA

SENATE HALL, MAIN CAMPUS

12-13 JULY 2012

CONFERENCE PROGRAMME

Programme Director: Professor Patrick Ngulube, Department of Interdisciplinary Research,  
College of Graduate Studies, University of South Africa

**11 July 2012, Preconference workshop, Kopanong Hall, Theo van Wijk Building 10<sup>th</sup> Floor, University of South Africa, Main Campus**

(Details are available on request from Ms Koki Mokwatlo [mokwaki@unisa.ac.za](mailto:mokwaki@unisa.ac.za))

**12 July 2012, University of South Africa, Senate Hall (Main Campus)**

**08:00 - 08:30: Registration & Tea/Coffee**

## **Session I:**

Chairperson: **Professor Thomas van der Walt, Department of Information Science, University of South Africa**

**08:30 - 08:40: Welcome: Professor Bosire Onyancha, Acting Head of Department, Department of Information Science, University of South Africa**

**08:40 - 09:20: Keynote address: The role of record keeping and open government data initiatives in fostering a critical development of open government policies and public services in sub-Saharan Africa, Justus Wamukoya, Department of Library, Records Management and Information Studies, School of Information Studies, Moi University, Eldoret, Kenya**

**09:20 - 09:40: Records management and service delivery: the case of corporate service in the ministry of health headquarters, Galaletsang Mampe and Trywell Kalusopa, Department of Library & Information Studies, University of Botswana, Botswana**

**09:40 - 10:00: Corporate archives - from purely historical to value-add: the Standard Bank of South Africa case, Letitia T Myburgh, Standard Bank Heritage Centre (incorp. Archives & Historical Services), South Africa**

**10:00 - 10:30: Questions/Discussions**

**10:30 - 10:40: Health Break**

**15:10 – 15:30: The management of personnel records for accountability, good governance and protection of human rights: The case of National University of Science and Technology (NUST)**

Human Resource (HR) Department, **Peterson Dewah, Department of Records & Archives Management, National University of Science & Technology, Bulawayo, Zimbabwe**

**15:30 – 15:50: Digitization: a panacea for increased access to historical information at the National Archives of Zambia, Crispin Hamooya, Felesia Mulauzi and Benson Njobvu, Department of Library and Information Studies, University of Zambia, Lusaka, Zambia**

**15:50 - 16:20: Questions/Discussions**

**16:20 - 16:50: Reflections (TBA)**

**16: 50: Closing**

## **Session V:**

**Chairperson: Dr Segomotso Masegonyana Keakopa, Botswana Unified Revenue Service (BURS)/ Department of Library and Information Studies, University of Botswana**

**11:50 - 12:10:** E-records readiness at the National Archives of Zimbabwe, **Gugulethu S. Nkala, Department of Records and Archives Management, Sikhulumani B. Mangena, Department of Computer Science, National University of Science and Technology, Zimbabwe, & Patrick Ngulube, Department of Interdisciplinary Research of the College of Graduate Studies, University of South Africa, South Africa**

**12:10 - 12:30:** Towards harnessing e-Government adoption in Zimbabwe, **Forget Chaterera, Department of Archaeology, Cultural Heritage and Museum Studies, Midlands State University, Zimbabwe**

**12:30 - 12:50:** The Swaziland National Archives and e-government initiatives, **B. M. Ginindza, University of Swaziland and Andile Maseko, National Archives of Swaziland, Swaziland**

**12:50 - 13:00: Questions/Discussions**

**13:00 - 14:00: LUNCH AND NETWORKING**

**14:00 - 14:20:** The legal and regulatory framework and infrastructures for e-government initiatives in Tanzania: a critical review, **Gwakisa A. Kamatula, Tanzania Public Service College, Tabora, Tanzania**

**14:20 - 14:40:** The importance of quality electronic records management in enhancing accountability in the South African public sector: A case study of a National Department, **Jonathan Mukwevho, Auditor-General of South Africa and Lorette Jacobs, Department of Information Science, University of South Africa, South Africa**

**14:40 - 15:00:** Electronic records management in the public health sector of the Limpopo Province in South Africa, **Ngoako S. Marutha, Information and Records Management Directorate, Limpopo Department of Health, and Patrick Ngulube, Department of Interdisciplinary Research of the College of Graduate Studies, University of South Africa, South Africa**

**15:00 – 15:10: Health Break**

**Session II:**

**Chairperson: Mr Festus Khayundi, Department of Library and Information Science, University of Fort Hare**

**10:40 - 11:00:** Aligning records management and risk management with business processes: a case study of Moi University, Eldoret, Kenya, **Juliet A. Erima, Students Affairs Department, and Justus Wamukoya, Department of Library, Records Management and Information Studies, Moi University, Eldoret, Kenya**

**11:00 - 11:20:** Effective records and information management as a catalyst for fighting corruption, **Constant Okello-Obura, Research Fellow, Department of Information Science, University of South Africa and Senior Lecturer, EASLIS, Makerere University, Kampala, Uganda**

**11:20 - 11:40:** Archives, accountability, human rights and good governance: where is the nexus? **Mehluli Masuku, Department of Records and Archives Management and Ndakaitei Makwanise, Department of Business Management, National University of Science and Technology, Zimbabwe**

**11:40 - 12:00:** The role of records management in financial management, **Segomotso Masegonyana Keakopa, Botswana Unified Revenue Service (BURS)/ Department of Library and Information Studies, University of Botswana, Botswana**

**12:00 - 12:30: Questions/Discussions**

**12:30 - 14:00: LUNCH**

**Session III**

Chairperson: **Dr Luyanda Dube, Department of Information Science, University of South Africa**

**14:00 - 14:20:** Marketing of e-government services at the Ministry of Trade and Industry in Botswana, **Olefhile Mosweu, Palalani Manewe-Sisa and Rebaone Mokone, Department of Library & Information Studies, University of Botswana, Botswana**

**14:20 - 14:40:** Marketing the North West University Archives, **Celesté Reynolds, Institutional Archives and Museum, North-West University, Potchefstroom, South Africa**

**14:40 - 15:00:** Marketing and public programming in Zambian archives, **Benson Njobvu, Chrispin Hamooya and Precious Chitundu- Mwila, Department of Library and Information Studies, University of Zambia, Zambia**

**15:00 - 15:20: Questions/Discussions**

**15:20– 15:30: Health Break**

**15:30 - 15:50:** Outsourcing records storage to the cloud: challenges and prospects for African records managers and archivists, **Victor Kabata, Kenya National Archives and Documentation Services, Nairobi, Kenya**

**15:50 - 16:10:** Opportunities and challenges faced in the digital preservation of records in higher learning public institutions in Zambia: the case of the Institute of Public Administration and Evelyn Hone College, **Velenasi Mwale Munsanje, Evelyn Hone College, Lusaka, Zambia**

**16:10 - 16:30:** Beyond the digitisation horizon: prospects and issues for archivists and the digitisation of archival materials and historical records in Zimbabwe, **Delight T. Sigauke and Samuel Chabikwa, Department of Records & Archives Management, National University of Science & Technology, Bulawayo, Zimbabwe**

**16:30 – 16:50:** Understanding records management practices in Tanzania: the application of qualitative and quantitative methods, **Esther Ndenje-Sichalwe, Information Studies Programme, University of Dar es Salaam, Tanzania, Patrick Ngulube, Department of Interdisciplinary Research of the College of Graduate Studies, University of South Africa, Christine Stilwell, Information Studies Programme, School of Social Studies, University of KwaZulu-Natal, South Africa**

**16:50 – 17:30: Questions/Discussions**

**17:30: 20:00: SASA Dinner**

**8:30 - 9:00: Registration & Tea/Coffee**

## **Session IV:**

**Chairperson: Mr Festus Khayundi, Department of Library and Information Science, University of Fort Hare**

**9:00 – 9:40:** Keynote address: Doing history through archival material: availability, accessibility and the digitising debate in Zimbabwe, **Vongai Nyawo, Midlands State University, Zimbabwe**

**9:40 - 10:00:** E-government Implementation Strategies and Best Practices: Implications for Sub Saharan Africa, **Stephen M. Mutula, Information Studies Programme, School of Social Studies, University of KwaZulu Natal, South Africa**

**10:00 - 10:20:** Factors for e-government adoption: Lessons from African countries, **Mercy Mlay Komba, Department of Information Science, University of South Africa, & Patrick Ngulube, Department of Interdisciplinary Research of the College of Graduate Studies, University of South Africa**

**10:20 - 10:40:** Zambia's e-government drive and technological utopianism: challenges and opportunities for Inclusiveness, **Kelvin Joseph Bwalya, Tanya Du Plessis and Chris Rensleigh, Department of Information and Knowledge Management, University of Johannesburg, South Africa**

**10:40 - 10:50: Questions/Discussions**

**10:50 - 11:50: Health Break**

**13 July 2012, University of South Africa, Senate Hall (Main Campus)**